

**INFORMATION TEXT ON THE PERSON MAKING ETİKHAAT DECLARATION IN  
ACCORDANCE WITH THE LEGISLATION OF 6698 KVKK<sup>TR</sup>**

**1. Data Controller's Identity .....2**

**2. Categories of Data Processed and Sample Data Types .....2**

**3. For What Purpose Personal Data May Be Processed.....2**

**4. To Whom and For What Purpose the Processed Personal Data Can Be Transferred .....3**

**5. Methods of Collecting Personal Data and Legal Reasons .....3**

**6. As a Data Processed Person, Article 11 of the Law Your Rights Listed in the Article .....3**

### 1. Identity of the Data Controller

This Clarification Text is based on Article 10 of the Law on the KVK No. 6698<sup>TR</sup> ("KVK Law"). In accordance with the Communiqué on the Procedures and Principles to be Followed in the Fulfillment of the Disclosure Obligation with the Article, prepared by **REMEDI INTERNATIONAL SUPPORT AND CONSULTANCY SERVICE Inc.** as the data controller. Your Personal Data; may be processed by **REMEDI** as the data controller within the scope described below.

### 2. Categories of Data Processed and Sample Data Types

Contact Parent Category	Personal Data Top Category	Personal Data Subcategory
Etikhat Reporter	Credential	Name-Surname
	Contact Info	E-mail, Phone
	Location	Country of Residence, City Information
	Transaction Security	Etikhat username and password, log records.
	Audio Visual Recordings	Voice Call Recordings Related to Notification and Complaint, Video and Image Files Shared About Notifications
	Notices / Complaints	Information such as records for the use of the service and the customer's instructions and requests for the use of the services Personal data related to the receipt and evaluation of any request or complaint directed to our Company.

### 3. For What Purpose Personal Data May Be Processed

Your personal data mentioned above, in direct proportion to the purposes listed below, which are the subject of your disclosure of these data to **REMEDI**, and which are listed below, especially for the purposes of providing you with rights and benefits, maintaining and developing internal activities; The personal data specified in Articles 4, 5 and 6 of the Law may be processed within the framework of the processing conditions:

- Carrying Out Communication Activities
- Execution / Supervision of Business Activities

- Reporting to the authorized person / board
- Conducting Audit / Ethical Activities
- Receiving and Evaluating Suggestions for the Improvement of Business Processes
- Carrying out Business Continuity Activities
- Execution of Goods / Services After-Sales Support Services
- Execution of Customer Relationship Management Processes
- Carrying out activities for customer satisfaction
- Follow-up of Requests / Complaints

#### **4. To Whom and For What Purpose the Processed Personal Data Can Be Transferred**

Supplier personal data collected; in line with the achievement of the above-mentioned purposes and limited to the fulfillment of these objectives; real persons and private law legal entities and company officials receiving services are subject to the provisions of the Law.

8. and the personal data processing conditions specified in Article 9 and the purposes specified above,

#### **5. Personal Data Collection Methods and Legal Reasons**

**REMED** personal data is directly learned from the person receiving the service from himself/herself/officials/employees, from the notifications made through the Etikhat, from the call center, through the electronic mails sent and other communication channels as auditory, electronic or written data, 5. and 6 of the Law. It collects in accordance with the following legal reasons specified in the articles:

- Your express consent where necessary
- The law explicitly stipulates the process by which we process your personal data
- The processing of your personal data is necessary provided that we establish a contractual relationship with you or that it is directly related to our performance obligation arising from this contract.
- Situations that are mandatory in order to fulfill our legal obligation
- Sharing your personal data
- Provided that it does not harm your fundamental rights and freedoms, it is mandatory for us to process your data

#### **6. As a Data Processed Person, Article 11 of the Law Your Rights Listed in the Article**

The rights of the real persons whose personal data are processed in accordance with Article 11 of the KVK Law are as follows;

- To learn whether personal data is processed or not,
- If their personal data has been processed, to request information about it,
- To learn the purpose of processing personal data and whether they are used in accordance with their purpose,
- To know the third parties to whom personal data are transferred at home or abroad,
- In case the personal data are processed incompletely or incorrectly, to request their correction and to request that the transaction carried out within this scope be notified to the third parties to whom the personal data are transferred,
- Requesting the deletion or destruction of personal data in the event that the reasons requiring the processing disappear despite being processed in accordance with the provisions of the KVK Law and other relevant laws and requesting that the transaction carried out within this scope be notified to the third parties to whom the personal data are transferred,
- To object to the occurrence of a result against the person himself by analyzing the processed data exclusively by means of automated systems,
- Requesting the compensation of the damage in case of damage due to unlawful processing of personal data.

You can fill out your request containing the necessary information identifying your identity and your explanations for the rights you request to use from the rights specified in Article 11 of the KVK Law by filling out the "Personal Data Information Retrieval and Transaction Request Form" at the <https://www.remedetikhat.com.tr> internet address and submitting a signed copy of the form to REMED ULUSLARARASI DESTEK VE DANIŞMANLIK HİZ. Tic. Inc. , "Büyükdere Cad. No:237 Noramin İş Merkezi Kat:3 D:316 34398 Maslak Sarıyer/İstanbul.

You can send it in person, send it through a notary public or other methods specified in the KVK Law, or send the relevant form to the [remed@hs03.kep.tr](mailto:remed@hs03.kep.tr) address with a secure electronic signature, mobile signature or you can send [kvkk@remed.com.tr](mailto:kvkk@remed.com.tr) adress.

According to the nature of the request, our Company will conclude the request as soon as possible and free of charge within thirty (30) days at the latest. However, if the transaction requires an additional cost, we will charge the fee in the tariff determined by the Personal Data Protection Board.

Applications must be made in Turkish. In the applications, name, surname and signature if the application is in writing, T.R. identity number for citizens of the Republic of Turkey, nationality for foreigners, passport number/identity number, residential or workplace address based on the notification, electronic mail address based on the notification, telephone or fax number, if any, and the subject of the request must be included.

In the application containing the explanations regarding the right that the personal data owner has and will make and request to use in order to use the above-mentioned rights; the matter requested must be clear and understandable, the subject requested must be related to the person or if he is acting on behalf of someone else, he must be specially authorized in this regard and document his authority, the application must contain identity and address information and documents confirming his identity must be attached to the application.

Within the scope of KVK Law, we notify you as "Data Controller".

Best regards.

**REMED INTERNATIONAL SUPPORT AND CONSULTANCY SERVICE Inc.**

**Address:** Büyükdere Cad. No:237 Noramin İş Merkezi Kat:3 D:316 34398 Maslak Sarıyer/İstanbul

**Phone:** +90 212 371 07 77

**Fax:** +90 212 371 07 01

**KeP Adress** [remed@hs03.kep.tr](mailto:remed@hs03.kep.tr)

**E-Mail:** [kvkk@remed.com.tr](mailto:kvkk@remed.com.tr)